

FULL TERMS AND CONDITIONS

1. The goods supplied within the manufacturers tolerance limits of size, texture and colour variations. It is recommended that tiles from all boxes are mixed to give a reasonable blend. Travertine, slate and all other natural stone is supplied subject to natural variations.
2. Tile MK T/A Tiles Daventry cannot guarantee to match shades from previous orders and no guarantee can be given against crazing.
3. It is the responsibility of the purchaser and fixer to ensure that the goods are as order, are satisfactory and suitable for the purpose required. No claim can be accepted once the materials are fixed.
4. Every effort will be made to effect delivery within the time quoted period. The customer shall have no right to claim damages for any delays in delivery.
5. Technical and other advice in given by Tiles MK T/A Tiles Daventry's authorised representative in good faith and for general guidance only. Tiles MK T/A Tiles Daventry is not liable for any errors, or defects by, the manufacturers or other circumstances beyond its control.
6. Quotations are given in good faith on the basis of the current costs and are open for acceptance for a minimum period of 30 day. The price is subject to amendments in the event of alteration of the distributor's prices, or change in currency rates.
7. Where the company delivers to site, delivery will be to the nearest hard road to site. If a customer requests delivery beyond the nearest hard road then the risk as to the condition of the goods on the delivery is with the customer, and no claim will be entertained as to the condition of the goods on the delivery.
8. If delivery is by a currier or by post then the risk for the condition of the goods is with the customer after the goods have been left by the currier. Any damages need to be noted on the currier's delivery notes before leaving.
9. An alleged shortages or condition of good which would not be apparent on a visual inspection must be communicated within 48 hours. Subject to the condition the customer is deemed to have accepted the goods as having been supplied in good condition, and in accordance with the order.
10. Liability of Tiles MK T/A Tiles Daventry for defective condition of any goods supplied will not exceed the original order value of the goods in respect of which the complaint is made. No claim can be made in respect of defective condition of goods once they have been used by fixing or attempting to fix to wall or floor.
11. Goods cannot be supplied on a Sale or Return basis, and no Goods can be returned or exchanged once they have left our premises unless previously agreed. A charge of 35% will be made for restocking.